



**Cornwall and Isles of Scilly  
Integrated Care System**

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# **SEND Data Workshop**

**29 January 2025**



# Understanding the SEND System Data Metrics

9:00- 9:45	Welcome, Introduction and purpose
9:45 - 10:45	How data metrics can improve services
10:45 - 11:00	Coffee Break
11:00 - 12:30	Identifying Key Data Metrics
12:30 - 13:15	Lunch Break
13:15 – 13:45	Summary from morning to data analysts
13:45 - 15:15	Data Solutions
15:15 – 15:30	Summary and Q&A



# Welcome

# Workshop Objectives



Understand the importance of data metrics in improving SEND services.

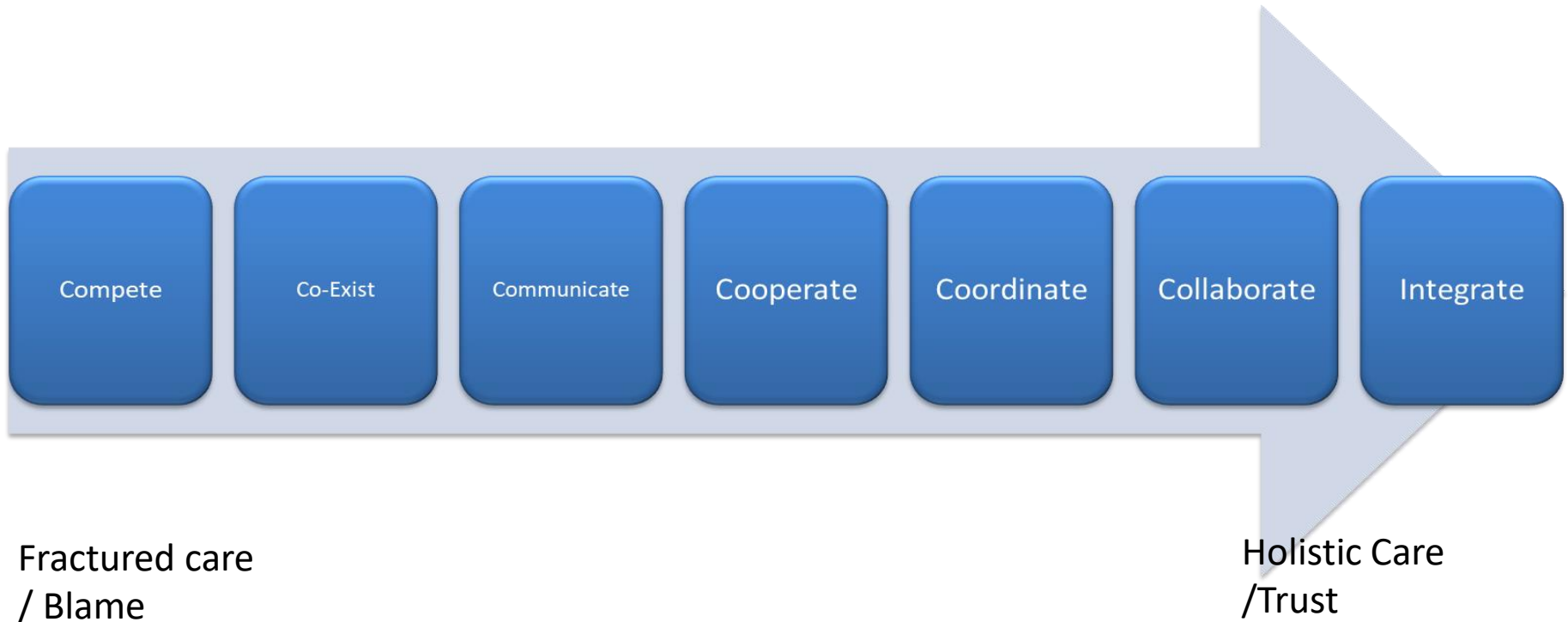
Identify key data metrics relevant to local area SEND systems.

Develop strategies for collecting, analysing, and utilizing data effectively.

Foster collaboration between health, social care and education professionals.



## System Maturity – Context in which we develop and use data to support system planning



Trust = Credibility, Reliability and Intimacy  
Self-Orientation

# Collaboration



In pairs consider :

**‘what are the 3 most important outcomes we are trying to achieve as a SEND system?’**

(2 mins each – the other takes notes)

Share back to the rest of your group / table (5 mins)

**Collectively agree on 3.** Write them down (3 mins)

Identify the best way to measure these outcomes either directly or using proxy measures. These might be qualitative or quantitative (8 mins)

**‘make the important measurable, rather than the measurable important’**

**Quantity**

**Quality**

**Effort**

**How much did we do?**

**How well did we do it?**

**Effect**

**How much change / effect did we produce?**

**What quality of change / effect did we produce?**



# Greater Manchester Data & Intelligence Taskforce



NHS Greater Manchester Integrated Care Board

Hover over for information ⓘ

Domain	Measure ID	Measure	Frequency	Date	Latest	Previous	Change
CAMHS Access	466	Number of CYP (0-17 years) supported through NHS funded mental health services (1+ contact)	Monthly	Aug 25	54,265	54,365	↓
	758	Number of CYP (0-17 years) supported through NHS funded mental health services (2+ contacts)	Monthly	Aug 25	2,285	1,585	↓
	766	% of CYP receiving first assessment within 12 weeks of referral	Monthly	Aug 25	77.6%	82.7%	↓
	767	% of CYP receiving first treatment within 18 weeks of referral	Monthly	Aug 25	76.2%	82.0%	↓
	768	Average wait in weeks from referral to first treatment	Monthly	Aug 25	17	13	↑
Neurodiversity - Autism	769	Number of patients aged 0 to 17 with an open "suspected autism" referral receiving an autism diagnosis in the month	Quarterly	Jun 25			
	770	Number of patients aged 0 to 17 which have an open "suspected autism" referral in the month receiving at least one care contact in the month	Quarterly	Jun 25	370	340	↑
	807	Number of new suspected autism referrals for those aged 0 to 17 in the month	Quarterly	Jun 25	480	420	↓
	808	Number of patients aged 0 to 17 with an open suspected autism referral in the month	Quarterly	Jun 25	6,930	6,580	↑
	809	Number of patients aged 0 to 17 with an open suspected autism referral in the month that has been open for at least 13 weeks	Quarterly	Jun 25	5,765	5,475	↑
810	Number of patients aged 0 to 17 with an open suspected autism referral in the month that has been open for at least 13 weeks that have not had a care contact appointment recorded	Quarterly	Jun 25	4,430	4,060	↑	

Greater Manchester  
**SEND**  
Special Educational  
Needs & Disabilities

Partnership  
Performance

Navigate to 'SEND\_Performance SC'

Dynamic Support  
Register Scorecard

Single  
Metric View

Metric  
Construction

# Data driven decision making



**As a group consider when you have used data to inform decisions or measure impact (8 mins)**

**Feedback from each table with one example.**

**Observations invited on what else, if anything, might've been needed to measure the impact on the lived experience of the child.**



## 10:45 AM - 11:00 AM: Coffee Break



# Identifying What We Need in Cornwall



Cornwall and Isles of Scilly  
Integrated Care System

- My voice is heard
- I am able to learn
- I am healthy
- I am happy
- I feel supported
- I am safe
- I am in control of my life

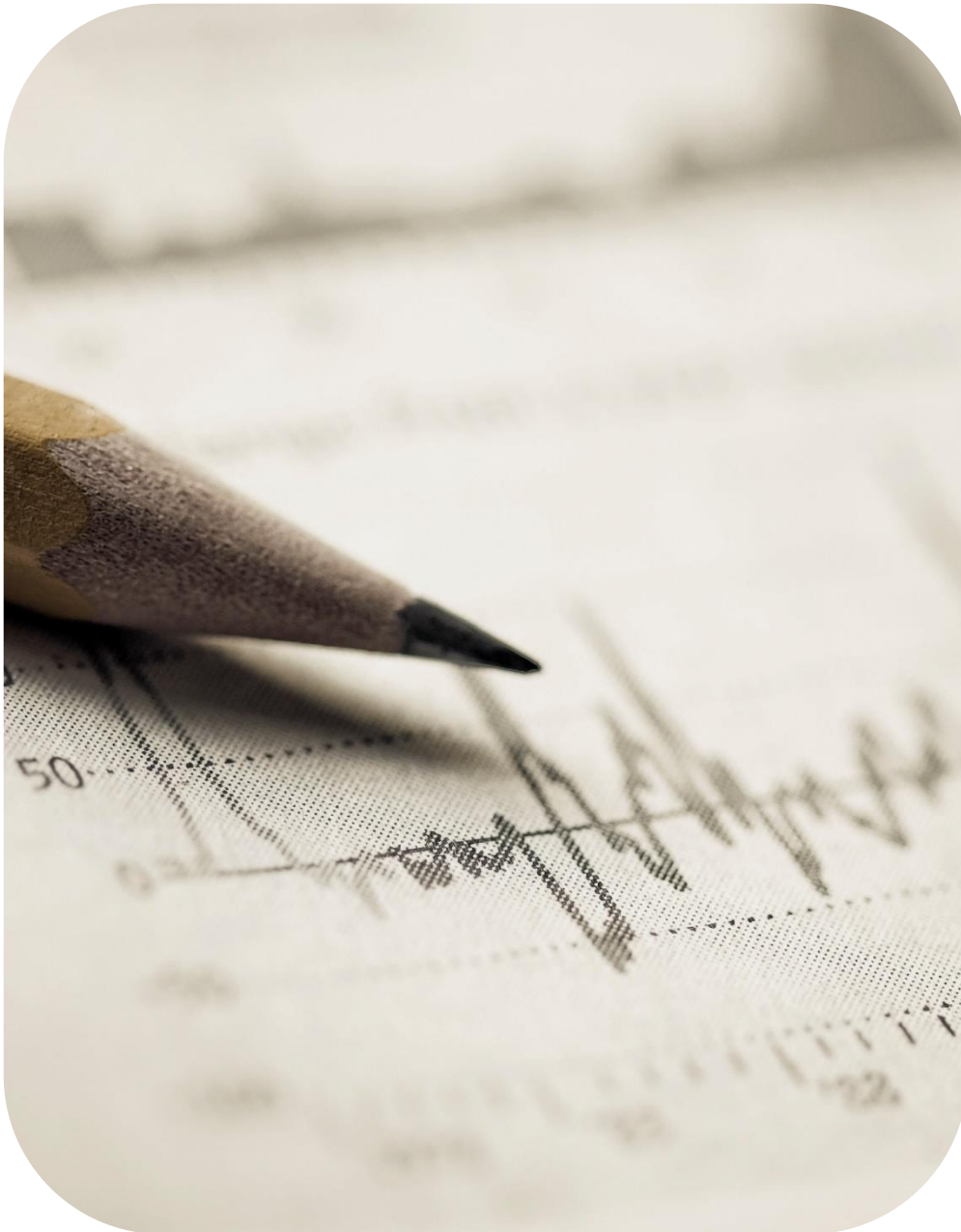


# 12:30 PM - 13:15 PM: Lunch Break



## Summary from the morning

How do we bring together information from all sources and how / when do we analyse it?





**Identify the data we have against what we need.**

**Group discussion (30 mns)**

What are the gaps?

What are the proxy measures can we identify?

**Effective data collection methods.**

**Group discussion (30 mins)**

The challenges and solutions in data collection of:

- **Outcomes**
- **User Experience**
- **Systems (core Dashboard / North Star)**
- **Access to service (number of attendees / wait times / timeliness etc)**





## **Wrap-up and Q&A**

**Request for  
interested  
parties to be  
involved in a  
working group**



# Thank you / Meur ras

If you have any questions or comments  
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