

COVID-19 in Education Settings:

What you need to do

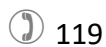
Updated 27/10/2020



Suspected case:

- **Notify your Local Authority Public Health team** via phnotifications@cornwall.gov.uk.
- Ensure the case is isolating at home with their household.
- Advise the case to get tested **ASAP** – it must be within the first 8 days of symptoms.
- The 'bubble'/contacts can carry on as normal until test result known.
- **Ask parents to notify you of the result.**

Book a test via:



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www.gov.uk/get-coronavirus-test



Or d-ccg.cornwalldevon.urgenttesting@nhs.net

If you cannot access a test via online or phone

1 confirmed case:

- **Notify the DfE Helpline on 0800 046 8687 (select option 1).** You will be provided with advice and helped to identify contacts.
- **Notify your Local Authority Public Health team** via phnotifications@cornwall.gov.uk. We will follow up to support you.
- Ensure the case is isolating at home for 10 days.
- The 'bubble'/contacts should also isolate at home for 14 days. Their household contacts do not need to isolate at this point.

2+ confirmed cases in the same group:

- **Notify Public Health England on 0300 303 8162 (option 1, option 1).** They will provide you with advice and help you with risk assessment.
- **Notify your Local Authority Public Health team** via phnotifications@cornwall.gov.uk. We will follow up to support you.
- Ensure the cases are isolating at home for 10 days.
- The 'bubble'/contacts should also isolate at home for 14 days. Their household contacts do not need to isolate at this point.

Out of Hours support:

The **DfE Helpline** and **PHE** are open 10am – 4pm on Saturday and Sunday, and until 6pm Monday to Friday. After 6pm, PHE will arrange a call back for the following morning. The **Cornwall Council Public Health** team has a Consultant on call Saturday and Sunday via phnotifications@cornwall.gov.uk.

If you have any queries or require advice or support, please get in touch with the Public Health Team at Cornwall Council via phdesk@cornwall.gov.uk or by calling 01872 323583.