



Education Settings & COVID-19 Quick Guide

Updated 21/01/2021

Suspected case

For queries and advice regarding suspected cases you can:

- Call the DfE on 0800 046 8687.
- Contact your Local Authority Public Health Team via phnotifications@cornwall.gov.uk or 01872 323583.

1+ confirmed cases

- You can call the DfE if you need advice on 0800 046 8687. This is **optional** only and not a requirement.
- **Please notify us** via phnotifications@cornwall.gov.uk using the Confirmed Case Report. We can also provide you with advice and support.
- You only need to call PHE on 0300 303 8162 if you are advised to do so by the DfE or someone has been admitted to hospital.

5+ confirmed cases in the same group over 14 days

- Contact PHE on 0300 303 8162.
- **Please notify us** via phnotifications@cornwall.gov.uk using the Confirmed Case Report. We can also provide you with advice and support.

Out of Hours

The **DfE Helpline** and **PHE** are open 10am – 4pm on Saturday and Sunday, and until 6pm Monday to Friday. After 6pm, PHE will arrange a call back for the following morning. The **Cornwall Council Public Health** team has a Consultant on call Saturday and Sunday via phnotifications@cornwall.gov.uk.

If you have any queries or require advice or support, please get in touch with the Public Health Team at Cornwall Council via phnotifications@cornwall.gov.uk or by calling 01872 323583.