

## **Contact us**

Please ring the Booking Office on 01736 874130 to can cancel or change your appointment if it is not convenient for you.





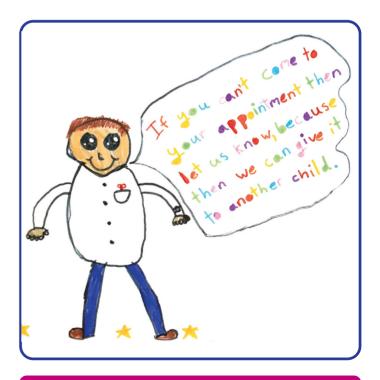
If you would like this leaflet in large print, braille, audio version or in another language, please contact the Patient Advice and Liaison Service (PALS) on 01872 252793.

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## **Missed appointments**

Missed appointments in Children's Outpatients cost your local hospital time and money.



One+all | we care



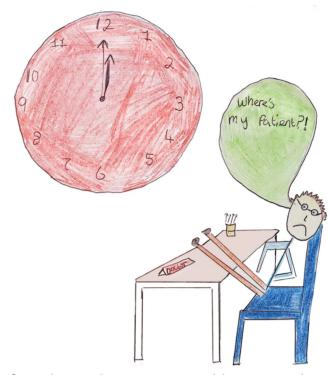
## We asked some local children to help us by illustrating what this means to them...



Lots of missed appointments increase the waiting times for the child and family who missed the appointment, and all the other children waiting to be seen as well.



Do you know what a missed clinic appointment costs the NHS? On average, a missed clinic appointment costs the hospitals £100!



If you know that you are unable to attend your appointment and will need to cancel, please call us 3 or more days before it is due so that we can offer it to another family.

DON'T Write your	FORGET Illill Date and time here
DATE	
TIME	AM/em